

# Privacy Policy

Last Updated: March 19, 2026

## Introduction

Unmatched (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store and safeguard your data when you interact with our website, forms, events, and services (collectively, the “Platform”).

By using Unmatched, you agree to the practices described in this Policy.

## Information We Collect

We may collect:

- Name
- Email address
- Phone number
- Age, gender, relationship status
- Preferences and interests
- Government-issued photo ID for verification (only when required)
- Technical data such as IP address, device type, browser type and usage behavior

## Payment Information

Payments are processed through third-party payment gateways such as Razorpay, as well as via UPI and direct bank transfers.

Unmatched does **not** store any card details, UPI IDs, or bank account information. All payment data is handled securely by the respective service providers.

## How We Use Your Information

Your information is used to:

- Verify identity and eligibility
- Curate experiences and events
- Communicate updates and confirmations
- Improve safety and service quality
- Process payments and refunds

- Prevent fraud or misuse
- Send marketing communication only if you opt in
- Comply with legal requirements

We do not use your data for any purpose beyond what is stated without your consent.

## Sharing of Information

We do not sell your Personal Information.

We may share limited data with:

- Payment processors
- Event partners or vendors (only when operationally required)
- Legal or regulatory authorities if mandated

All parties are required to maintain confidentiality.

## Your Rights

You may:

- Request access to your data
- Correct inaccurate information
- Request deletion of your data
- Withdraw consent

Requests can be sent to:

**[stayunx@gmail.com](mailto:stayunx@gmail.com)**

Unless legally required to retain data, we will permanently delete your information upon request.

## Cookies

We use cookies to enhance user experience and analyze platform usage. You may disable cookies via browser settings, though some features may not function fully.

## Data Security

We follow industry-standard security practices to protect your information. However, no online system can guarantee absolute security.

## Third-Party Links

Our Platform may contain links to third-party websites. We are not responsible for their privacy practices and recommend reviewing their policies separately.

## **Intellectual Property**

All content, branding, text, graphics and design elements on Unmatched are the exclusive property of Unmatched and may not be used without written permission.

## **Policy Updates**

We may update this Privacy Policy from time to time. Updates will be posted on this page and become effective immediately. Continued use of the Platform indicates acceptance of the updated policy.

## **Governing Law**

This Policy is governed by the laws of India. Any disputes shall be subject to the jurisdiction of courts in Mumbai, Maharashtra.

## **Grievance & Data Protection Contact**

For any privacy concerns or data requests:

Unmatched

Email: **stayunx@gmail.com**